

Our Commitment

At ProLog Solutions Ltd, integrity, compliance, and responsible business practices are fundamental to how we operate.

We expect all suppliers, subcontractors, and business partners to uphold the same ethical standards across their operations and supply chains.

This Supplier Code of Ethics defines the minimum expectations for working with ProLog Solutions and forms part of our supplier due diligence and ongoing relationship management.

Purpose of This Code

This Code is designed to:

- Promote ethical, lawful, and responsible business conduct
- Protect the integrity and reputation of ProLog Solutions and our clients
- Ensure compliance with UK public sector, NHS, and regulatory expectations
- Set clear standards for suppliers and their subcontractors

Where local laws and this Code differ, the higher or more stringent standard shall apply.

Scope of Application

This Code applies to:

- All suppliers, manufacturers, distributors, agents, and subcontractors
- Any third party providing goods or services to ProLog Solutions
- All tiers of the supplier's own supply chain

Suppliers are responsible for ensuring compliance with this Code within their organisations and downstream partners.

1. Compliance with Laws & Regulations

Suppliers must comply with all applicable laws and regulations, including but not limited to:

- UK procurement regulations
- Employment and labour laws
- Health and safety legislation
- Data protection and UK GDPR requirements

Non-compliance with legal obligations will not be tolerated.

2. Ethical Business Conduct

Suppliers must conduct business with honesty, fairness, and integrity.

Suppliers must not:

- Engage in bribery, corruption, or facilitation payments
- Offer or accept improper gifts, hospitality, or inducements
- Engage in fraud, misrepresentation, or deceptive practices

Any actual or potential conflict of interest must be disclosed to ProLog Solutions immediately.

3. Human Rights & Labour Standards

Suppliers must respect internationally recognised human rights standards.

This includes:

- No forced, bonded, or child labour
- Fair wages and lawful working hours
- Freedom of association and collective bargaining
- A workplace free from harassment, intimidation, or abuse

ProLog Solutions has zero tolerance for modern slavery or human trafficking.

4. Equality, Diversity & Inclusion

Suppliers must promote equality and fair treatment for all workers.

Discrimination based on race, ethnicity, gender, disability, age, religion, sexual orientation, or any other protected characteristic is prohibited.

ProLog encourages engagement with:

- SMEs
- Local suppliers
- Global Majority-owned and diverse businesses

5. Health, Safety & Wellbeing

Suppliers must provide a safe and healthy working environment and comply with all applicable health and safety regulations.

Suppliers are expected to:

- Identify and manage workplace risks
- Provide appropriate training and protective equipment
- Report and address safety incidents promptly

6. Data Protection & Confidentiality

Suppliers must:

- Protect confidential and commercially sensitive information
- Comply with UK GDPR and applicable data protection laws
- Use ProLog Solutions' data only for authorised business purposes

Unauthorised disclosure or misuse of data is strictly prohibited.

7. Quality, Transparency & Responsible Supply

Suppliers must:

- Deliver goods and services that meet agreed specifications and legal standards
- Maintain accurate records and documentation
- Cooperate with audits, inspections, or due diligence requests

Transparency and traceability within the supply chain are essential.

8. Reporting Concerns & Compliance

Suppliers must promptly report:

- Any breach of this Code
- Any illegal or unethical behaviour
- Any risk that could impact ProLog Solutions or its clients

Failure to comply with this Code may result in corrective action, suspension, or termination of the supplier relationship.

Acknowledgement

By working with ProLog Solutions Ltd, suppliers confirm their commitment to comply with this Supplier Code of Ethics and to uphold its principles throughout their operations and supply chains.