

1. Introduction

ProLog Solutions Ltd (“we”, “us”, “our”) is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, store, and protect personal data when you visit our website, engage with our services, or communicate with us. We process personal data in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

2. Who We Are

Company name: ProLog Solutions Ltd

Registered location: United Kingdom

Email: [info@prologsolutions.co.uk] (or your preferred contact email)

3. Information We Collect

We may collect and process the following types of personal data:

- Contact information (name, job title, organisation, email address, phone number)
- Business correspondence and enquiry details
- Supplier or customer information provided during procurement activities
- Website usage data (IP address, browser type, pages visited)
- Information required for legal, contractual, or compliance purposes

4. How We Use Your Information

We use personal data to:

- Respond to enquiries and provide information about our services
- Deliver procurement and supply chain services
- Manage supplier and customer relationships
- Comply with legal, regulatory, and contractual obligations
- Improve our website and services
- Prevent fraud and protect our business interests

5. Lawful Basis for Processing

We process personal data based on one or more of the following lawful grounds:

- Performance of a contract
- Legitimate business interests
- Legal or regulatory obligation
- Consent (where required)

6. Data Sharing

We do not sell personal data.

We may share data with:

- Trusted suppliers and service providers acting on our behalf
- Professional advisers (legal, financial, compliance)
- Regulatory or law enforcement authorities where required

All third parties are required to protect personal data and process it lawfully.

7. Data Retention

We retain personal data only for as long as necessary to fulfil the purposes for which it was collected, including legal, accounting, and regulatory requirements.

8. Data Security

We apply appropriate technical and organisational measures to protect personal data against unauthorised access, loss, or misuse.

9. Your Rights

Under UK GDPR, you have the right to:

- Access your personal data
- Request correction or deletion
- Restrict or object to processing
- Request data portability
- Withdraw consent (where applicable)

To exercise your rights, contact us using the details above.

10. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be published on this page.